

Comments and Issues	Response From	Category	Status	Action/Response
The following were suggested as agenda items: Proposed Inner Ring Road, Parking, Speeding, Affordable housing, Imported problems from out of county, Community Hospitals, Lack of Social Services in North East, Business prospects in Market Drayton, Preservation and Protection of Remaining few old buildings, especially Cotbell, Cleaning of verges outside the town, update on the introduction of new council, report on identified housing needs and strategies.		Agenda Items	Ongoing	Agenda items noted. A number of which have been discussed and future meetings will cover other issues.
The government announced that they will upgrade the infrastructure . Will this not impact on rural areas?	Kevin Malone, Head of IT, Shropshire Council	Broadband	Ongoing	Update - 4th Feb 2010. Poor access to Broadband services in parts of Shropshire is a serious problem affecting businesses and residents alike. A recent survey that the Council commissioned showed the majority of our businesses experience problems from time to time and, for a quarter, connections are frequently poor. The problem is especially bad in the west and south west of Shropshire, where so called 'not spots' are common. The current Broadband providers are not able to provide a cost effective technical solution to this problem at the moment. The Council is working with Advantage West Midlands and neighbouring Councils on a possible wireless solution. Shropshire Council acknowledges the importance of providing people with the tools necessary for life in the modern world, and that no-one is disadvantaged and denied these benefits because of where they live.
The trouble with rural broadband are BT telephone lines.	Kevin Malone, Head of IT, Shropshire Council	Broadband	For information	If you have individual issues with broadband services in rural areas, please send them to us and we can collate them and send them as a bundle to BT. The Issue is that the technology used was not designed for this purpose but for voice mail.
The savings of £10m when the Council became Unitary, is this one off.	Keith Barrow Leader of the Council	Budget Consultation - £10 m savings from Unitary	Concluded	No this is an ongoing saving as around 200 staff have been made redundant or accepted voluntary early retirement in the move to a Unitary Council.

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Interests rates are low at the moment which has caused problems for many older people who rely on their savings. Could we therefore look at abandoning the increase on meals on wheels as this doesn't seem the right time?	Keith Barrow Leader of the Council	Budget Consultation - Meals on Wheels	To be monitored	I agree with what you're saying and we will have a look at it. However, there is an argument that if we increase the meals in small amounts it is better than a large increase later.
Can I draw your attention to the SLA agreement with North Shropshire Tourism. Due to cut backs we will no longer have a Visitor Promotion Officer.	Keith Barrow Leader of the Council	Budget Consultation - North Shropshire Tourism	To be monitored	We are looking at ways of attracting people to Shropshire by pulling information into one big package. TV advertising went out before Coronation Street and we will be focusing on the market towns in the new year.
Can you tell us more about the parking increases?	Laura Rowley Director of Resources Shropshire Council	Budget Consultation - Parking Charges	Concluded	Parking varies across the County and we are looking to increase charges in some areas. In the North parking will go up by 10 pence. We are looking at how we can make reasonable charges that won't effect the economy.
Can you tell us more about road maintenance charges?	Laura Rowley Director of Resources Shropshire Council	Budget Consultation - Road Maintenance	Concluded	Road maintenance comes from the capital programme. Around £40 m is spent on roads, bridges etc but costs can vary depending on the particular project like the Hodnet Bypass which costs £13 m. To report any problems, please ring the dedicated Highways number 0845 678 9018 . There is a new machine that repairs pot holes so it is important to report these.
The timing of the budget consultation is excellent as the Parish Council is currently doing the precept and often struggle with lack of information.	Laura Rowley Director of Resources Shropshire Council	Budget Consultation - Timing	To be monitored	We can provide Parish Councils with an indication of the budget from July on the basis that this will be an estimate pending Full Council in February.
Can we look into the provision of a burial ground for this part of North Shropshire. Beyond what the Town Council can provide, how can we move this forward?	Nigel Ford, Head of Estates, Shropshire Council	Burial Ground	To be monitored	Nov 2009 Nigel Ford has spoken to Eric Davies who has been researching this. It has been agreed that he will talk to the Town Council in the first instance and should this not come to fruition he will look at Shropshire Council's ownership in the locality to see if there is anything that might fit the requirements. This is being followed up and any further information will be supplied at the next meeting.

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Can the bus service be re-instated from Calverhall to Market Drayton on Market Day. Market Day is on a Wednesday.	Jon Hayes, Passenger Transport 5433	Bus Service	To be monitored	Updated on 5th Feb 2010. Following local consultations as part of the 6 month review of the ShropshireLink, officers have been working with the operator of the service in order to offer a service from the Calverhall and Ightfield area into Market Drayton on a Wednesday as requested. The service currently goes to Whitchurch on a Wednesday and to Market Drayton on a Friday. We are looking to swap these two ShropshireLink days of operation around. In order to do this we need to give the Traffic Commissioner two months notice so this should be up and running in the next 2-3 months. We will attend the July meeting to give full details.
There is no bus service from Hinstock to Market Drayton on market day on a Wednesday.	Matt Johnson Senior Public Transport Officer	Bus Service from Hinstock to Market Drayton on market days.	Concluded	From Easter 2010 North Salop Wheelers will be running a fully commercial service which will replace the old 345 service like for like and provide a bus to Market Drayton on market day. This will run alongside the complimentary link services. For more information call John Harrison at North Salop Wheelers on 01948 880037.
Why is there not a consistent approach to car parking charges across North Shropshire towns ie Wem, Newport, Whitchurch, Market Drayton). To encourage people into the town - 1 hour then increase the charges beyond this.	Martin Withington, Head of Transportation	Car parking (Charges)	To be monitored	The current position (1.12.09) is that car parking charges for 2010/11 are being increased by an average of about 10 p per hour as part of the budget for the new year. A car parking strategy went to Scrutiny in November 2009 outlining the issues faced and a further, more detailed report, will go to Cabinet in May 2010 which will then go out to public consultation.
There have been 46 business closed since Park Right started. People have stopped browsing in shops and coming into Market Drayton for a cup of tea for fear of being charged £70 if they are 5 minutes over. A barrier system would be more suitable. Park Right's approach is destroying the town.	Laura Rowley, Director of Resources, Shropshire Council	Car Parking (Parkright)	To be monitored	12.8.09 A full review of Parkright has been undertaken, the result of which has led to a reduction in the level of enforcement across the County and the adoption of a more tolerant approach which was considered to be proportional to the needs of Shropshire. As of the 1 April 2009 parking enforcement has undertaken by Shropshire Council Officers. Shropshire Council are currently developing a Shropshire Parking Strategy which will look at both on and off street parking capacity and demand. The review will also consider the extent and level of parking charges throughout Shropshire. The strategy will go to Cabinet in May 2010 and then out for public consultation.

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<p>We need speed cameras or something to reduce the speed of traffic. Is there anything that can be done do help?</p>	<p>Inspector Rick Klair</p>	<p>Community Speedwatch</p>	<p>Update to be provided</p>	<p>There have been some stumbling blocks with the community speedwatch around the vetting process. The original forms that were sent out were too onerous. These have now been amended and are more slender and easy to fill out. We can provide training and officers will give support to volunteers. We have 4 speed guns that need improvements in terms of batteries and calibration and funding is available for this. The next stage is for volunteers to come forward and fill out the new vetting forms and then training will be put in place. If there is an issue with speeding in this area, officers can attend to sort this out and prosecute. Sarah Wagstaff will attend the next meeting to report back on this. With regard to speed cameras Bob Ellis reported there are issues with these as a suitable location needs to be found and they need to be serviced, however they do focus the attention. There are two types of speed activated signs - one is put in a hazardous place which lights up to warn drivers and the other is a speed check sign but unfortunately these are often seen as a challenge .</p>
<p>There needs to be more planning to set up services for children with disabilities. There is no provision in this county and it is difficult for anyone to get anywhere. The mainstream services are difficult for these children as they are vulnerable and at risk.</p>	<p>Kath Robinson, Shropshire Council</p>	<p>Disabled - Activities for children</p>	<p>To be monitored</p>	<p>Two new appointments have been made to work on the Short Breaks Project. The Joint Commissioning Manager, Marion Versluijs and The Short Breaks Co-ordinator. Progress has been made to establish more short break activities in the county and we are in the middle of a grant award round where we are inviting providers to make proposals which cover the county, appear to a variety of age ranges and are varied in type of activity. This is in preparation for new programmes starting in the financial year. The activities will be publicised once we are further along with the process.</p>

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There is only one social club for the disabled in North Shropshire and this only has adult members at the moment. We would like help to get the social club running for children with learning disabilities. We have a building but it is empty 5 days of the week and needs refurbishment to bring it up to standards. A building is needed for adults and children with a place for children to run around and get fresh air. A grant for Mencap is needed.	Marion Versluijs, Joint Commissioning Manager, Shropshire Children's Trust, Shropshire County PCT & Shropshire Council	Disabled - Mencap - new building	To be monitored	Harry Cade, Service Development Officer visited the lady who raised this question to give advice on how to set up short break groups and sent her the information on the current grant round. Unfortunately she didn't attend the Q & A event which was set up to support the grant round. The offer of help and guidance is still open.
How can residents proceed to get the lights reinstated at Dutton Close?	Bob Ellis Head of Environmental Maintenance (North) and Head of Highways Phone 01939 237508 Mobile 07912 164655	Dutton Close Street Lighting	To be monitored	Shropshire Council have no duty to provide these but have agreed to provide technical advice. The next step is for the residents to clarify the position on ownership of the land in which the columns are placed and the Home Office responsibility. Update 02.03.2010 from Bob Ellis, Head of Environmental Maintenance - No further contact has been made by the residents on this matter and as this is a private street, we are not able to carry out any remedial action to address the concerns. However, technical advice, Phil Edwards our street lighting manager can provide this.
The fencing next to Market Drayton bus station needs repairing.	Victoria Ashmore Street Scene Manager (North East) Shropshire Council 01939 237506	Fencing by Market Drayton bus station	To be monitored	Update 10.3.2010 - The barrier and fencing are currently being fabricated so work is in progress.
What is the position with the indoor market?	Andy Jones Project and Programme Manager MSc, BSc (Hons) Shropshire Council 01743 253435	Indoor Market	To be monitored	The project received the go-ahead in early October 2009 and subsequently works began on site on Monday 26th October, with a completion date of March 2nd 2010. Unfortunately the contractors, Frank Galliers have now gone into receivership so this work is on hold. However, the temporary work to relocate the traders took place so there has been no loss of trade and the Council has carried out emergency work to ensure there are no health and safety issues and to get the car park up and running.

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I would appreciate further discussion on the impact of the proposed inner relief road. The impact on businesses does not appear to be sufficiently understood.	Bob Ellis, Highways Manager, Shropshire Council	Inner Relief Road	Ongoing	Consultation will take place in due course. Martin Allard will attend the LJC on 10th March 2010 to provide an update on the current position.
A new police station is needed in Market Drayton	Inspector Wagstaff	Police Station	To be monitored	There will be a new police station in Market Drayton. I have now seen some basic plans and confirm that the new police station will be built on the grounds at the front of the current police station. There are 7 graves that will need to be sensitively moved to a cemetery in Wem. A further, more detailed survey is being done in order to establish if there are any more graves. I have asked for a plan of the outside of the new building to be made available to be displayed in the front counter at Market Drayton. I will be meeting the architects again on 1.7.08 after which it is my intention to liaise with the Market Drayton Advertiser with an update. Expected build 2010. (SW – 13.6.08). This is being followed up and any further developments will be provided at the next meeting.
Tescos have a separate bin where people separate the plastic bottle top. Perhaps this could be made available in Whitchurch. People are not aware that this needs to be done. This information could also be provided on the recycling leaflet that is sent out to residents.	Paul Beard Contracts Manager Waste Management	Recycling Bottle Tops	To be monitored	The Council do not currently collect plastic bottle tops as there is not a specific market for these types of plastics at the moment and many end up in land fill sites in any event.
When will the Council start to recycle plastics? Tescos are doing it.	Adrian Cooper Environment Policy Team Leader Paul Beard	Recycling Plastics	Concluded	From next Spring (2010) kerbside plastic bottle collection will be rolled out to North Shropshire. .
Mechanical cleaning needs to be done more regularly. This is done once a week. There are cigarette ends everywhere.	Victoria Ashmore, Streetscene Manager, Shropshire Council	Street Cleaning (Mechanical Cleaning)	To be monitored	Update 12.2.2010 - Shropshire Council is going ahead with improving the mechanical sweeper fleet. The proposal went out to tender under EU rules. The tenders have now been received and approved and three new mechanical sweepers will be received over the next few months. There is also a possibility of 2 new pavement sweepers but this has yet to be approved.